

# East Surrey Neighbourhood Development

South Tandridge Workshop Feedback



# Locality Workshop

- Over 50 attendees
- Representation from: local residents, commissioners, primary care, community care, County, District and Parish councils, wellbeing prescription, voluntary and community groups, among others
- Looking at what works well and what could be better in local health services
- Forming this into a neighbourhood plan and sharing back with attendees to further review



# Overall Summary – workshops to date

- Bringing citizens and providers together is really effective
- There is strong interest from both local people & service providers in better understanding what is already available locally in our neighbourhoods to support health and wellbeing-
- Communication of what is there really key
- Individual concepts of 'neighbourhood' and ease of access varies by levels of health, age, income and more, we have to avoid building structures that are one size fits all
- Many of the areas for improvement in health directly link to East Surrey Transformation plans
- There is clear interest and engagement to take change forwards locally



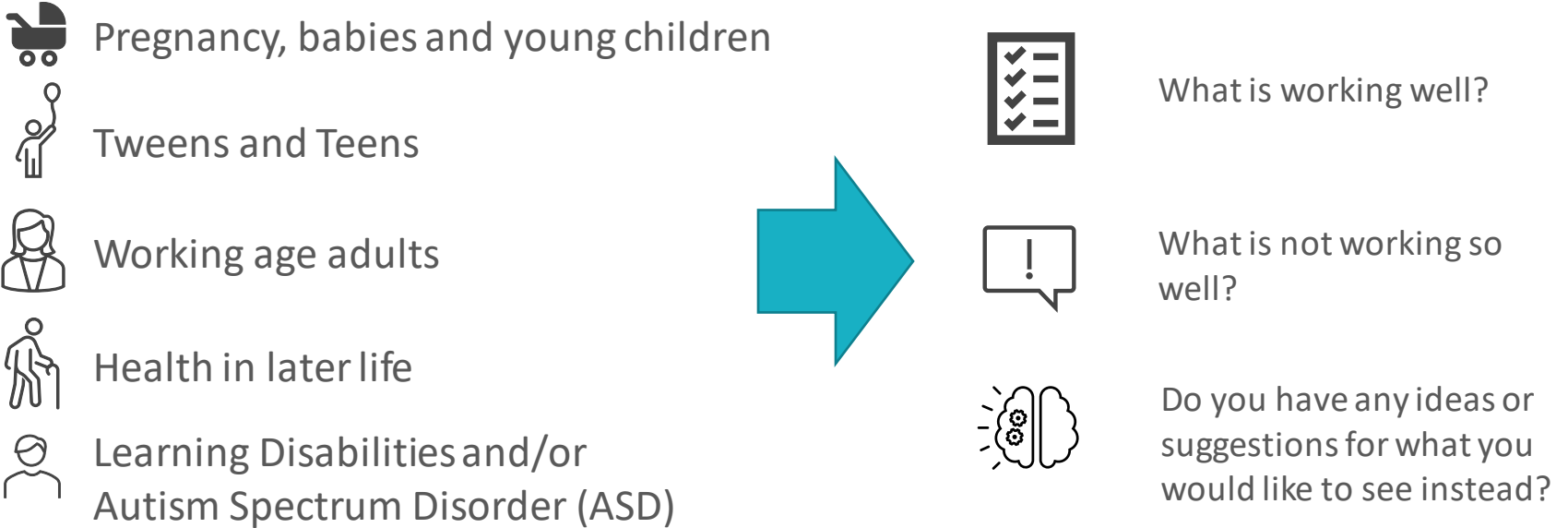
# Mapping what's strong

- We asked groups to map what they already knew of in the South Tandridge area that was helping people live healthier lives
- Over 50 different services / projects / facilities identified
- Really clear from the tables that not everyone appreciated how much was out there
- We are going to take this information and enter on the Surrey County Council provided Commonplace map which will then provide a live map for anyone to see showing what is available
- Hopefully this will then encourage people to provide further updates themselves and to build community connections:



# What do we want things to look like?

We asked people to join groups that suited either their professional or personal interest and consider the following questions:



# Overall Themes – Neighbourhood level

Theme	Plan
Would like to see primary care (incl a GP surgery if possible) on site in Hurst Green – new homes have been built without the resulting enhanced infrastructure	To be discussed by those leading the local Neighbourhood Health & Wellbeing network, linking in with system partners from East Surrey Place
Would like to see more local youth clubs	Establish what is already available & neighbourhood network to then explore how this can be built upon
Consider whether there is a need for a mobile food bank & a stationary 'clothes bank'	To be discussed by neighbourhood network
Enhance opportunities for people to improve social connection	Review asset mapping exercise results to establish what local groups are already available & how best to build upon this
Would like to see peer support groups for parents of children with additional needs – esp in evenings	Neighbourhood network to consider proposed ideas & support community members to lead such initiatives
Would like to see access to LGBTQ+ groups for people with disabilities and their families	Explore existing LGBTQ+ provision in the area & assess what can be done to ensure these are inclusive & well publicised
Hearing aid care & wax removal pathway needs improvement	To be discussed by neighbourhood network
Could there be private spaces for breast-feeding in the GP practices & community?	To be discussed by neighbourhood network
Would like to see a dementia café & dementia navigators integrated locally	To be discussed by neighbourhood network
More support for volunteers & community groups, incl to access funding	To be enabled by neighbourhood network by sharing existing opportunities

# Overall Themes – East Surrey level

Theme	Plan
Would like to see more 'joined-up' care for older people ie. Professionals talking to one other, not working in silos	We will address this through neighbourhood network development
Would like more choice over whether a health contact takes place in person/by phone/virtual	To be born in mind as new services are commissioned & developed – also to take forward to PCN CDs
Would like to see shorter waiting times for physiotherapy & improved access to podiatry/footcare	To be discussed at E Surrey Partnership board
Would like to see more support for children & young people's mental health: <ul style="list-style-type: none"><li>• investment in youth workers to run youth clubs</li><li>• improved access to CAMHS/Mindworks</li></ul>	To discuss at E Surrey Partnership board
Would like to see improved universal offer for young families – from antenatal classes to low cost parent/toddler groups	To discuss at E Surrey Partnership board
Communication between hospitals & GP surgeries could be improved	To discuss at E Surrey Partnership board
Promotion of existing range of health (eg. GPiMHs, wellbeing service) & community provision could be enhanced > may reduce pressure on GPs	To continue local action on this point, supplemented by an East Surrey-wide bid for funding for a more strategic East Surrey-wide comms campaign

# Overall Themes – Surrey level

Theme	Plan
Closure of family centres is impacting local families and widening health inequalities	We will feed this information to our colleagues working across the county and link in to the Surrey-wide strategy
Long wait for ASD diagnoses & ADHD, and CAMHS support for young people could be improved	We will pick this up with the Learning Disabilities for Surrey Convenor and link into the Mental Health Steering Group
Option for parents of children newly diagnosed with neurodiversity to be assessed themselves	We will pick this up with the Learning Disabilities for Surrey Convenor and link into the Mental Health Steering Group
Transport issues – if there was easier access to transport, then more people could easily access health creation and health provision	We will pick up progress on this in the Prevention and Communities Steering Group
Family planning & sexual health provision needs to be enhanced	We will discuss this with those who commission these services through NHS Surrey Heartlands



# Neighbourhood Workshops

- Further Workshops

Neighbourhood	Date	Location
Horley	Completed - 18 <sup>th</sup> Jan	Horley Baptist Church
Redhill / Reigate	Completed - 21 <sup>st</sup> Feb 9:30-12pm	Reigate Baptist Church
North Tandridge	Completed - 28 <sup>th</sup> Feb 3:30-6pm	Westway Community Centre
South Tandridge	Completed - 28 <sup>th</sup> March 1245 - 1600	St John's Church, Hurst Green

